

RICOH '2-More-For-Free' Customer Promotion

Promotion Terms & Conditions v1.0_010126_EN

These Terms and Conditions shall prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Please retain a copy for your information.

Promoter

PFU (EMEA) LIMITED, a company incorporated in England (Registration number 01578652) whose registered office is at Belmont, Belmont Road, Uxbridge, Middlesex, UB8 1HE, United Kingdom.

Definitions

Term	Definition
Customer	Any Person who has purchased a new Qualifying Product and Qualifying Service for their own personal or business use who is not employed or engaged by or otherwise connected to PFU, its Distribution or Reseller Channel, RICOH, or any individual professionally connected to the promotion.
Registration Form	The online Registration form relating to this Offer on the website: https://service.pfu-emea.ricoh.com/s/login/SelfRegister
PFU	PFU (EMEA) LIMITED, a company incorporated in England (registration number 01578652) whose registered office is at Belmont, Belmont Road, Uxbridge, Middlesex, UB8 1HE, United Kingdom.
Qualifying Country	A country listed in clause 2 below.
Qualifying Product	As defined in clause 3 below.
Qualifying Services	As defined in clause 3 below.
Person	Means an individual aged 18 years or over, a firm, a company or any other body of persons whether corporate or incorporate.
Promotion Period	As defined in clause 4 below.
Privacy Policy	PFU's current Privacy Policy, a copy of which is available at: https://www.pfu-emea.ricoh.com/en-gb/privacy
Offer / Reward	Upgrade to a 3 year warranty on selected RICOH fi Series scanners and get 2 years extra for free.

Promotion Offer

1. This offer (the "Offer") entitles customers who have purchased a Qualifying Product and Qualifying Service during the Promotion Period, to register their Service Plan to receive a Reward, subject to these Terms & Conditions.

Qualifying Countries

2. This Offer is available to Customers who are located in one of the Qualifying Countries listed below, who have purchased a Qualifying Product during the Promotion Period, from a reseller or retailer located in a Qualifying Country listed below:

United Kingdom	Denmark	Italy	Norway	Serbia
Ireland	Estonia	Jersey	Oman	Slovakia
Andorra	Finland	Kuwait	Poland	Slovenia
Austria	France*	Latvia	Portugal	Spain**
Bahrain	Germany	Lithuania	Qatar	Sweden
Belgium	Gibraltar	Luxembourg	Romania	Switzerland
Bulgaria	Greece	Monaco	San Marino	United Arab Emirates
Croatia	Hungary	Netherlands	Saudi Arabia	Vatican
Czech Republic				

*France includes: Martinique, Mayotte, Guadeloupe, French Guiana, Réunion, New Caledonia, French Polynesia, Saint-Pierre et Miquelon, Wallis et Futuna. **Spain Includes: Canary Islands, Balearic Islands.

Qualifying Products & Services

3. This Offer is applicable to purchases of NEW Qualifying Products and Qualifying Services during the Promotion Period. It is limited to the products and services listed below, identified by their Part Numbers ("**Qualifying Products**" and "**Qualifying Services**"):

Qualifying Products	Qualifying Services	
RICOH fi-8040 (PA03836-B001)	U3-EXTW-WKG	U3-BRZE-WKG
RICOH fi-8150 (PA03810-B101)	U3-EXTW-WKG	U3-BRZE-WKG
RICOH fi-8170 (PA03810-B051)	U3-EXTW-WKG	U3-BRZE-WKG
RICOH fi-8250 (PA03810-B601)	U3-EXTW-WKG	U3-BRZE-WKG
RICOH fi-8270 (PA03810-B051)	U3-EXTW-WKG	U3-BRZE-WKG

Promotion Period

4. This Offer is valid only for Qualifying Products and Qualifying Services purchased on or between these dates:
- Start date: 01/01/2026
 - End date: 30/06/2026

Window for Registration

5. You must register your Qualifying Product(s) & Qualifying Service(s) within 60 days of purchase.

Registration Process

6. To successfully receive the Reward, you must:
- Purchase a Qualifying Product and Qualifying Service from a reseller or retailer in a Qualifying Country
 - Go to the [Promotion Landing Page](#) online, follow the link to the [Registration Page](#)
 - Enter the required information to create an account and verify your account by clicking the link you receive from PFU by email

- d. Sign-in to your account and complete the registration for each product serial number you have purchased
- 7. Please allow up to 14 days for your account to reflect your updated service entitlement following registration

Note: We recommend you check to ensure our emails are not blocked by email spam filters – Please check your spam folder as well as your inbox.

Exclusions

- 8. This offer is not available or applicable to:
 - a. Customers located in countries other than Qualifying Countries as specified in clause 2.
 - b. Products purchased from resellers or retailers located in countries other than Qualifying Countries as specified in clause 2.
 - c. If the Qualifying Product on which the registration is based was purchased for resale, rental, lease or is resold.
 - d. Used or refurbished products (e.g. purchased on eBay) that are not new products.
- 9. This Offer cannot be used in conjunction with any other PFU offer, discount or promotion, where pricing other than standard channel pricing has been offered to the Customer by PFU or via its resellers, retailers or other distributors.
- 10. PFU retains the right to invalidate any registration, if after investigation, there is found to be fraudulent activities or other abnormalities in the supply chain from distributor to reseller to end user or on any other fact or matter deemed by PFU not to be in the spirit of the Offer.

Limitation of Liability

- 11. PFU is not responsible or liable for any technical, hardware, software, server, website, or internet service failures or damage of any kind that either prevents or otherwise obstructs the Customer from completing registration or otherwise participating in this Offer.
- 12. Any tax liability arising from this Offer will be the responsibility of the customer.
- 13. PFU may declare this Offer void where it is taxed, regulated, prohibited or restricted by applicable law. The decisions of PFU in respect of any and all aspects of this Offer will be final and binding.
- 14. PFU shall not be liable for any failure of any third party to fulfil its contractual obligations.
- 15. PFU reserves the right to cancel or amend this Offer and these Terms and Conditions, at any stage.

Other Legal

- 16. PFU reserves the right to closely monitor usage of the promotional and registration pages of its websites, including users IP addresses, so that it may identify misuse and invalidate Registrations if it has reason to believe that such Registrations do not satisfy the qualifying criteria referred to in these Terms and Conditions or they have otherwise been breached.
- 17. This Offer and these Terms and Conditions will be governed by and construed in accordance with the laws of England and each party irrevocably agrees to submit to the exclusive jurisdiction of the English courts in relation to all disputes arising out of or in connection with this Offer and these Terms and Conditions.

18. These Terms and Conditions are drafted in English and have been translated into other languages using AI. The English language version of these Terms and Conditions (and any notice or other document relating to these Terms and Conditions) shall prevail where there is any conflict or inconsistency.

Customer Support

If you need help or have questions regarding this promotion, you can contact us via [Telephone or LiveChat](#).

Opening times are Monday – Friday, 09.00 – 17.00 local time and LiveChat available only when the LiveChat widget is displayed on the website.

Privacy Statement

PFU (EMEA) LIMITED “The Data Controller” takes the protection of your privacy very seriously. We will only use your personal information for the explicit specific purpose for which it was given and not share it with anyone else who is not acting on behalf of us without your permission.

Your personal information may be shared with our partners and agents “The Data Processors” for customer administration, sales, marketing and research for products and services provided by PFU (EMEA) LIMITED.

Your data will be protected both physically and electronically in accordance with The UK General Data Protection Regulation and only retained for as long as necessary.

For more details on how we process your personal information please view our [Privacy Policy](#).

Data Controller

PFU (EMEA) LIMITED
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Belmont Road
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Middlesex
UB8 1HE
United Kingdom

About PFU

RICOH document scanners are designed and manufactured by PFU LIMITED, a RICOH company. They are marketed and supported in Europe, Middle East and Africa by PFU (EMEA) LIMITED, a subsidiary of PFU LIMITED.